



# VISEL CLOUD USER MANUAL

General information about the use of the "Visel Cloud" platform.

**Platform for  
remote  
management of  
multimedia  
contents**

# Visel Italiana

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**Platform for remote management of multimedia contents.**

## Overview

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### Description and context of the product

This document outlines the procedures to be followed for the correct use and provision of content remotely, via the Visel Cloud online platform.

### Requirements

The use of Visel Cloud is subject to the purchase of a product from the BOX PRO range and/or a license for use.

No particular hardware requirements are required, except for a computer with an internet connection and a web browser (with the exception of Internet Explorer).

#### Minimum requirements

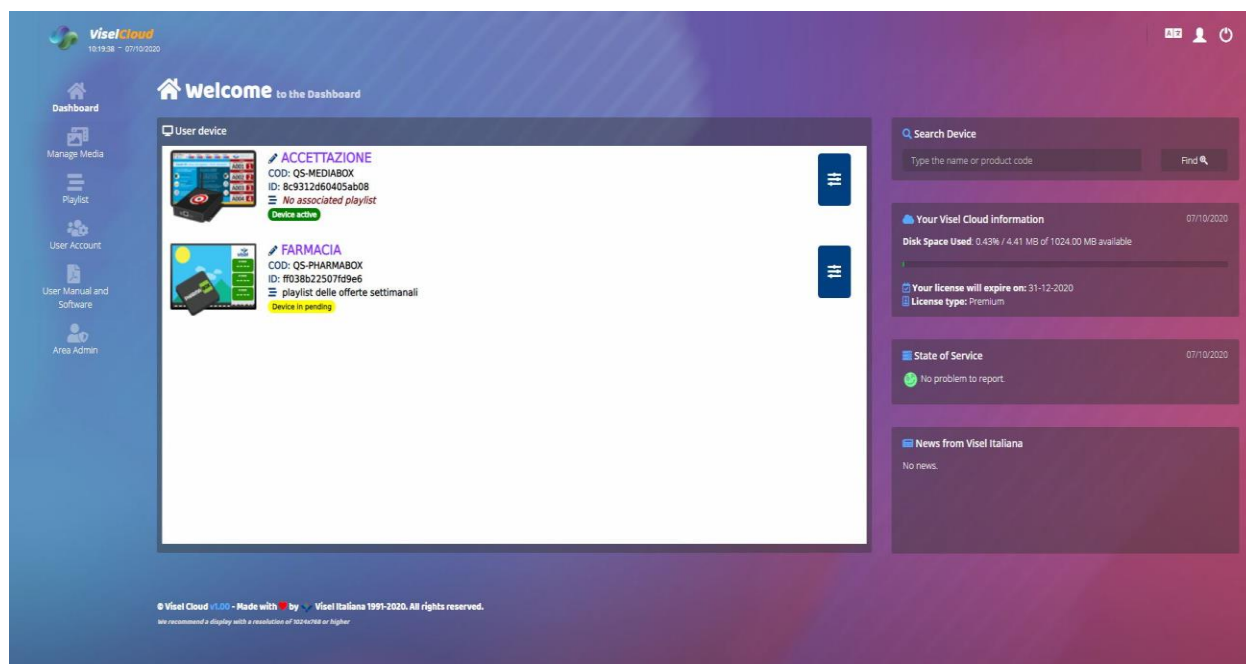
- Personal Computer with Windows, Linux or MacOS operating system,
- Internet connection,
- Compatible Web Browser (Firefox, Chrome, Safari, Edge or Opera),
- Valid Visel Cloud license.

# User Interface

## Areas






The user interface is mainly presented in five macro areas, which can be reached through the left side menu as follows:

- [Dashboard](#),
- [Manage Media](#),
- [Playlist](#),
- [User Account](#),
- [User Manual and Software](#)




(fig.1)

## Premise

The user can manage all the areas listed above through the side menu, and can also control some important aspects such as  Your Account / License Info,  the available space,  the status of the Server services,  any communications from Visel Italiana and the  search for Devices.

Depending on the option chosen at the time of purchase, the user has available memory cuts of 256MB\*, 512MB\*, 1GB\* or unlimited, which represent the space available in the Cloud.

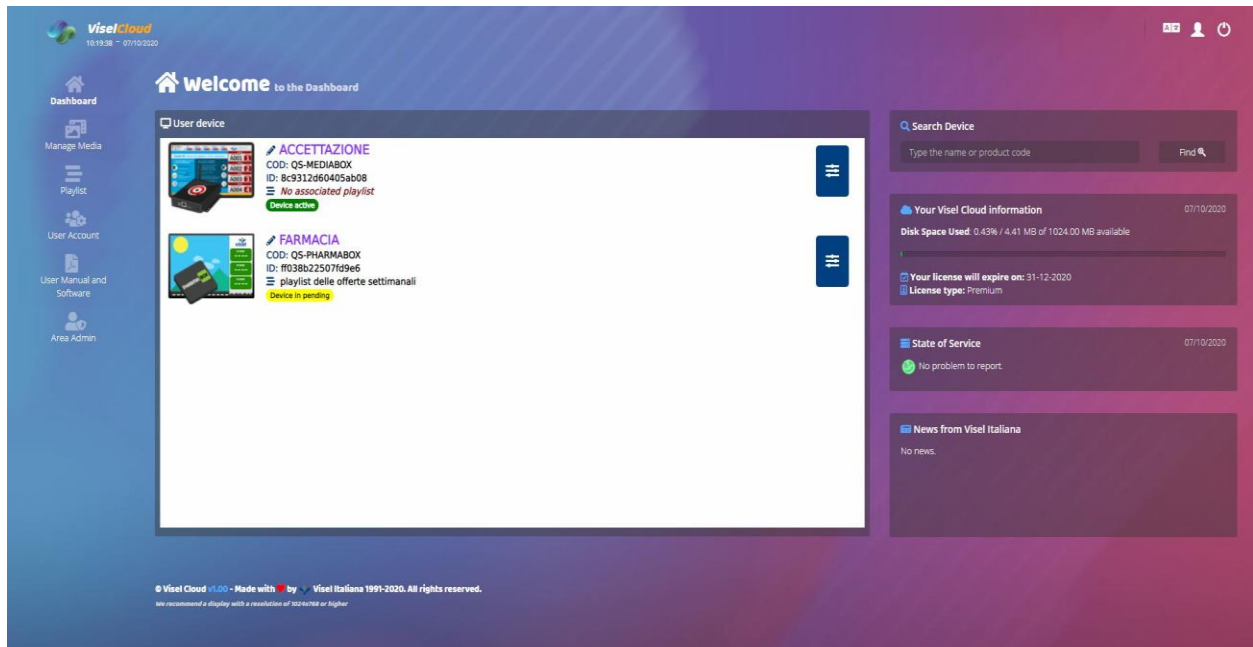
It is possible to change the language of the platform by clicking on the icon  , located at the top right of the page.

\* 1 MegaBytes equivalent to 1000000 Bytes | 1GB equivalent to 1000 MegaBytes


## Dashboard


In the Dashboard (fig. 1) it will be possible to view the devices purchased, from which some information can be managed.

In the area we will find in order: the Custom Name, the Product Code, the Product ID, the associated playlists and the status in which the Device is at that moment.



(fig.1)

The device name can be customized by clicking on the  icon and can be useful for quickly identifying one or more devices located in different structures.

From the button  you can select a Playlist (to be created in the Playlist area) to associate with the device for playback.



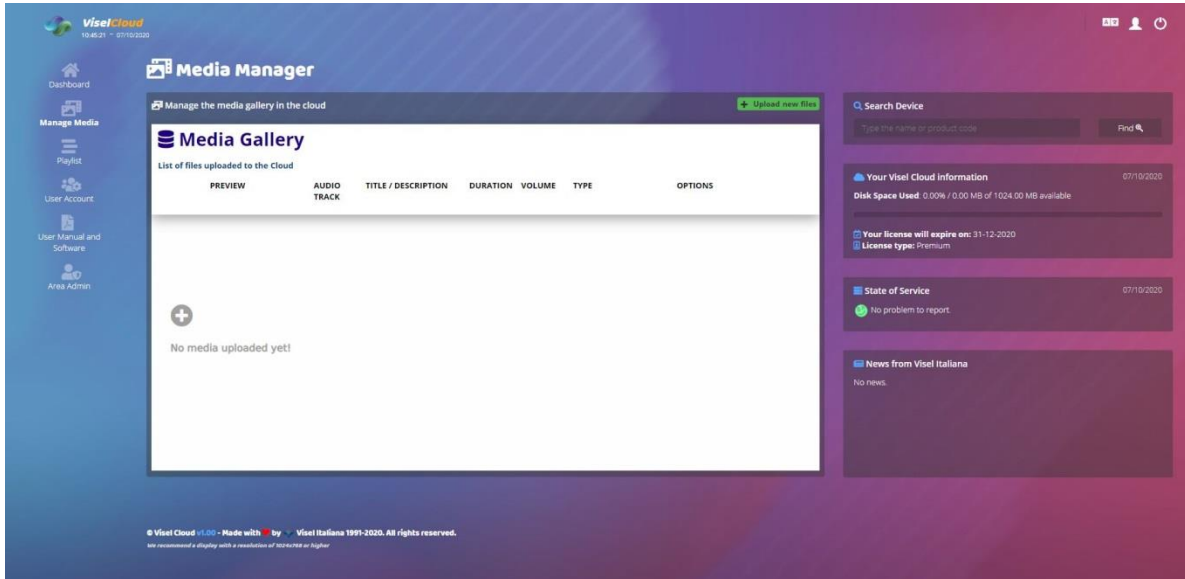
# Manage Media

## How to upload Media

It is possible to upload and manage individual media and their related information up to a maximum size of 50MB per file.

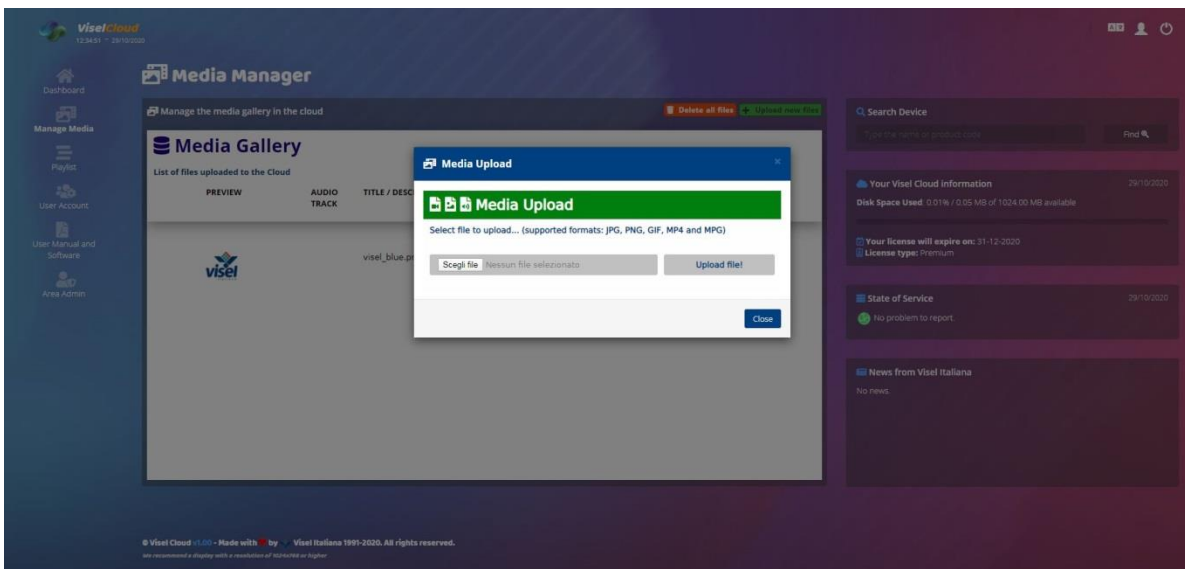
The platform supports the reproduction of JPG / JPEG, PNG, GIF image formats; of the video formats MP4 (h264), MPG; MP3, MP2, WAV audio formats as background to images (slide with audio).

Media can be loaded by clicking on the button **+** or **+ Upload New File** (fig.3).



(fig.3)


Selecting the file and doing "Upload file!" (fig.4).

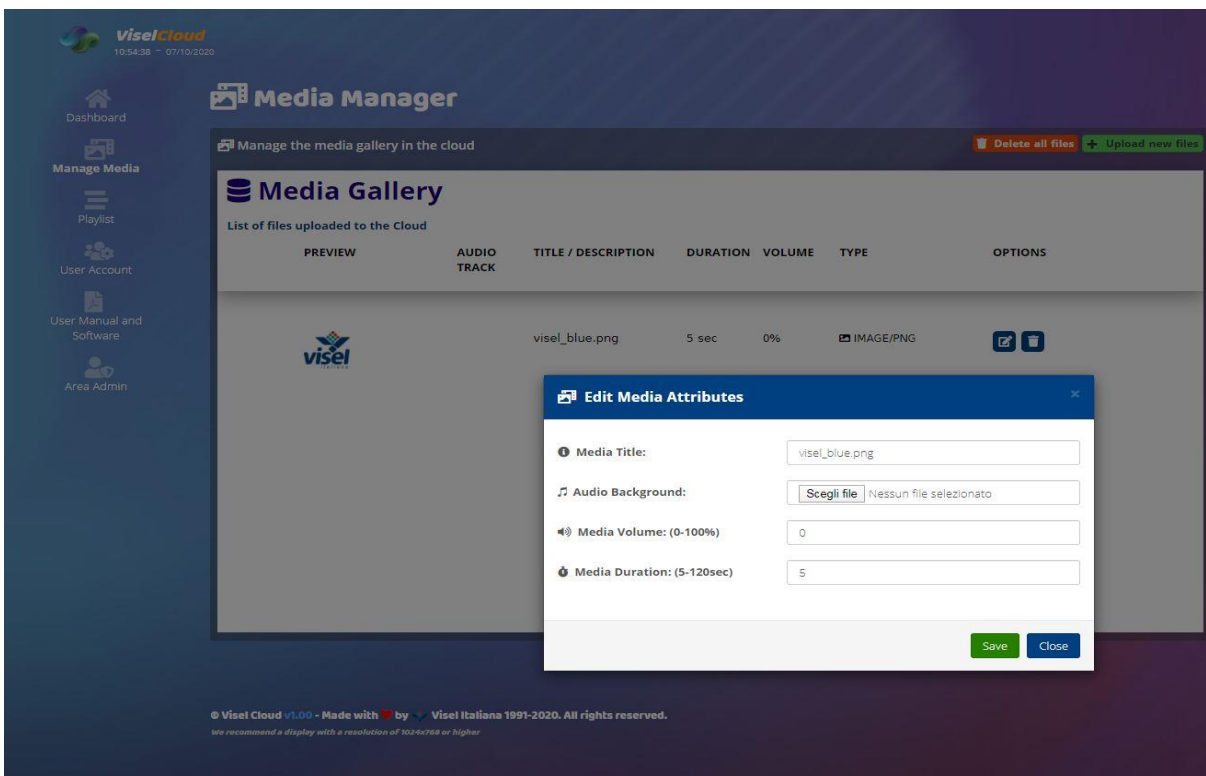


(fig.4)

## Customization of uploaded media

Visel Cloud offers the ability to customize individual media and / or create a slide, or the overlay of an audio track on an image.

To customize media information, we can click on the button  present at the end of each line (fig.5), which will open the editing window.




(fig.5)

In the editing window it is possible to edit some attributes such as the title of the media (useful for recognition), the background audio (which can only be used in editing images to create a slide), the playback volume (excluding simple images) and the playback duration (videos cannot be changed).

Finally, it is possible to see a preview of the media by clicking with the mouse directly on the preview box in the case of images, videos, or on the icon  in the case of file audio.

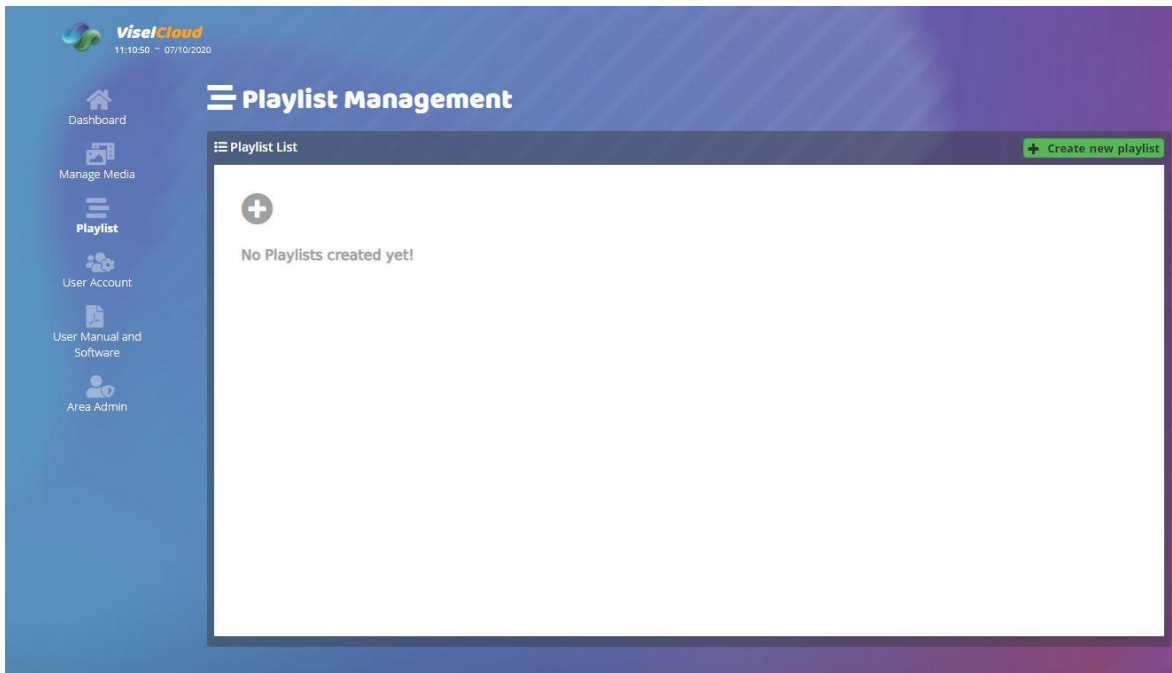
## Deleting Uploaded Media

To delete the media in the gallery, just click on the icon  at the end of each line (in case of single file elimination), or via the red button located at the top right of the box – **Delete All Files**. (Attention, the operation will also delete the media from all active and existing Playlists)

The operation is irreversible.

## ≡ Playlist

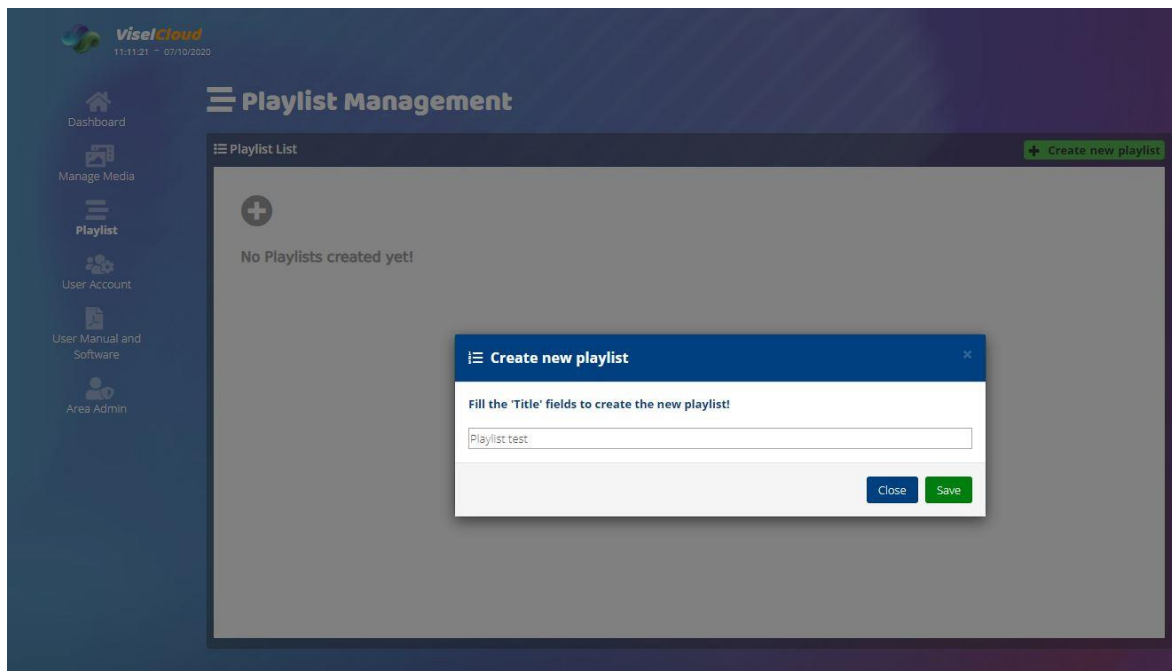
In this area it is possible to create and manage the Playlists that will subsequently be associated with the device for playback ([see Dashboard section](#)).





(fig.6)

### Playlist creation and customization



It is possible to create a new Playlist by clicking on the button **+** in the center of the window or on the item in green at the top right of the window **+ Create new Playlist** (fig.6 and fig.7).



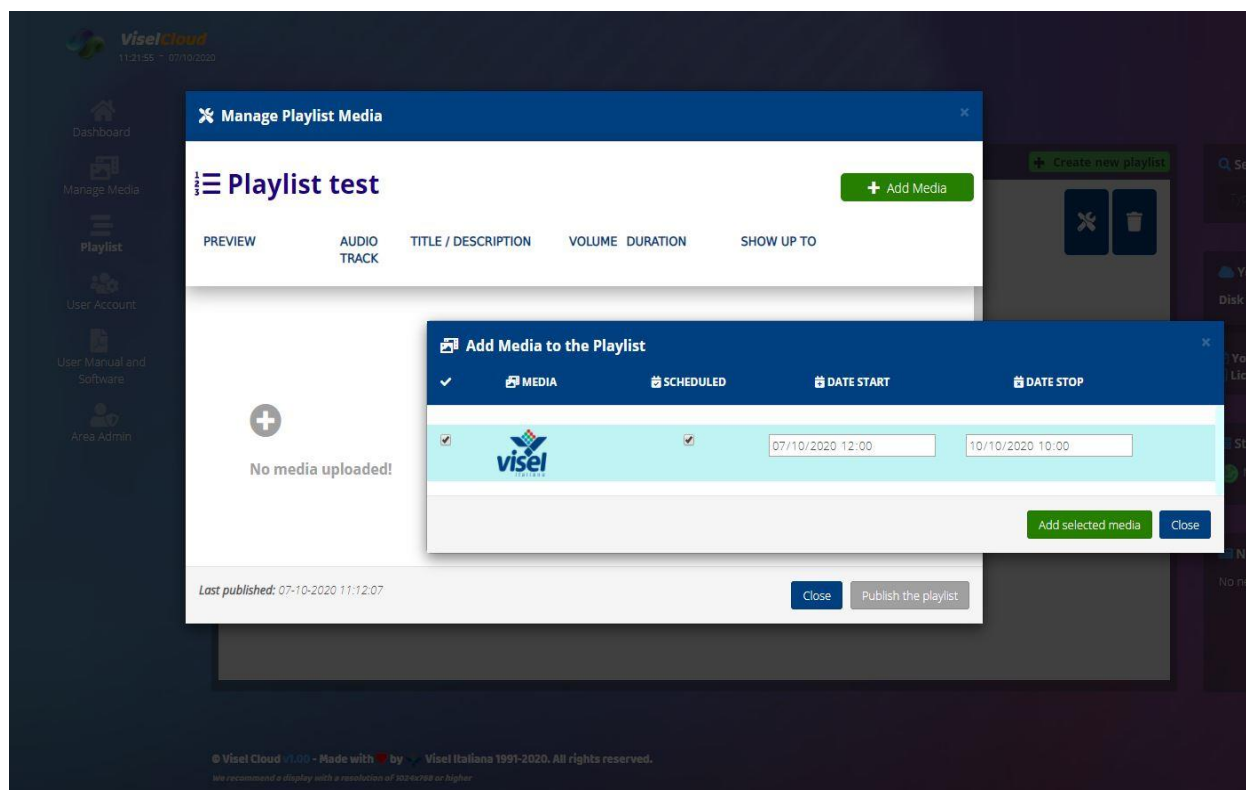
(fig.7)

Once the name has been entered (fig.7), the new Playlist will be created and will be shown in the Playlist List area. From here it will be possible to customize or delete it using the buttons  e .

## Customization of Playlist and Media Scheduling

Entering the Playlist customization via the button , we will find, if it is the first time that we insert a media, the empty window and we will have the possibility to insert the media we want through the button  or **+ Add Media**; alternatively we will find the list of media already added.

To program the time duration (in dates) during which the media will be reproduced on the Summary Display, simply check the item **Scheduled** by entering the start and end date of programming (fig.8).



(fig.8)


Once the media has been inserted, we will find it in the newly edited Playlist, which will show us the assigned programming date. In the event that the Scheduled option is not enabled (with the relative dates), the system will play the file indefinitely according to the chronological order of inclusion in the Playlist.

The order of reproduction of the media is subordinate to the order of insertion of the media in the Playlist.

The elements can however be reordered by dragging them with the mouse to the desired position.




## Delete the Playlist

The Playlist can be deleted by pressing the button  present in the Playlist page.

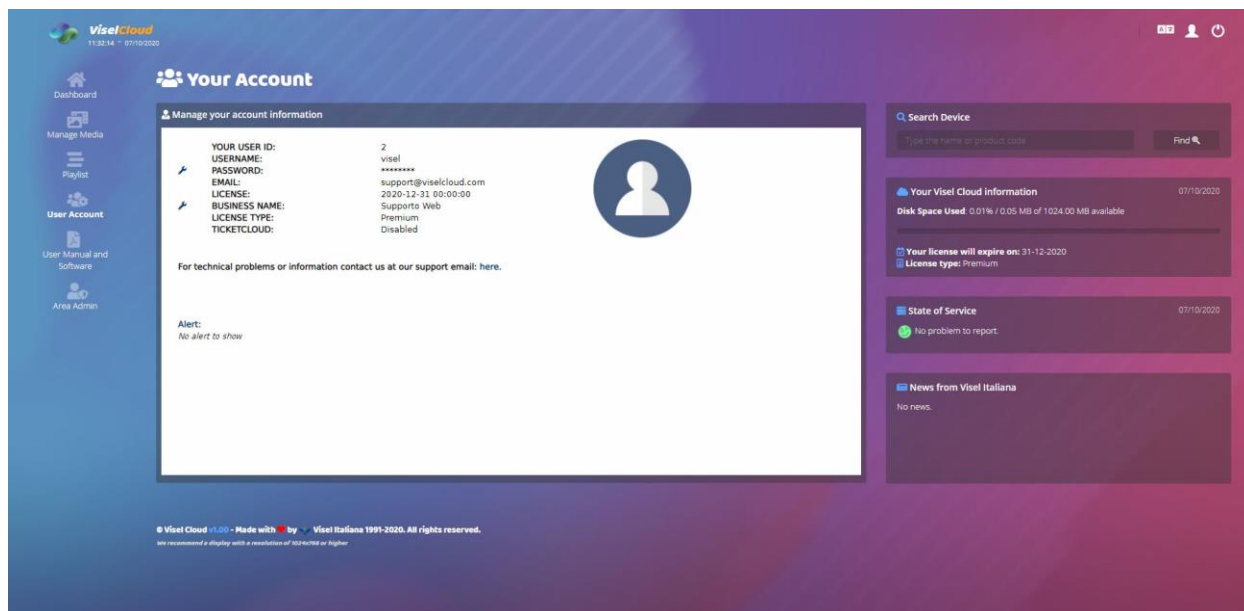
It will also delete the media contained within, which will still remain available for other Playlists to which they have been associated.

## User Account

In this area, the user can access information relating to their Account.

It will be possible to change the Commercial name and the login password using the button  located next to the relevant item, and in case of problems, ask for assistance (fig.9).

The email associated with the account is unique and therefore cannot be changed by the user, who, however, can request the change directly to Visel Italiana to the email addresses ([support@viselcloud.com](mailto:support@viselcloud.com)/[sviluppo@visel.it](mailto:sviluppo@visel.it)).



The screenshot shows the 'Your Account' page in the Visel Cloud interface. The page is divided into several sections:

- Manage your account information:** A table displaying account details:

YOUR USER ID:	2
USERNAME:	visel
PASSWORD:	*****
EMAIL:	support@viselcloud.com
LICENSE:	2020-12-31 00:00:00
BUSINESS NAME:	Supporto Web
LICENSE TYPE:	Premium
TICKETCLOUD:	Disabled
- Search Device:** A search bar with the placeholder text 'Type the name or product code' and a 'Find' button.
- Your Visel Cloud information:** A section showing disk space usage (0.01% / 0.05 MB of 1024.00 MB available) and license expiration (31-12-2020). License type is Premium.
- State of Service:** A section showing 'No problem to report'.
- News from Visel Italiana:** A section showing 'No news'.

(fig.9)

## Manuals and Software

Finally, in the User Manuals and Software area, it will be possible to download the Visel Cloud user manual and the Visel Sync application for device management.

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